



home**care**today

Your resource hub for new ideas
and choices in home care

Making a Complaint

If you have tried to raise your concerns with your provider but aren't happy with their response, you can make a complaint to the [Aged Care Complaints Commissioner](#).

The Aged Care Complaints Commissioner is a free, national and independent service that helps you to resolve your concerns. They are approachable, impartial and fair.

To make a complaint

- call 1800 550 552
- or use the [online complaint form](#)

More information

For more information about making a complaint, see the Commissioner's [I have a concern](#) booklet.

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