

A decorative graphic on the left side of the slide features several blue circles of varying sizes. The largest circle is at the top left, with smaller circles arranged in a descending pattern towards the bottom right. The circles are solid blue and have a slight shadow.

Voice and empowerment of older consumers

A single blue circle is positioned to the left of the text 'Residents of Retirement Villages Victoria', serving as a bullet point or decorative element.

Residents of Retirement Villages Victoria

RRVV serves and represents residents of retirement villages

- **About RRVV**



○ Challenges



- **Light touch legislation**



- **Complex contracts**



- **Residents' rights**



○ Dispute resolution

